



# The Global Market for Workplace Experience Apps 2020 - 2025

AN IN-DEPTH STUDY INTO THE GROWING INFLUENCE OF MOBILE APPS ON THE WORKPLACE

Published: Q2 2021

Global Market for Workplace Experience Apps 2020 -2025



This report will be of value to all companies engaged in managing, operating and investing in commercial real estate technology around the world.

© 2021 Meemoori Research AB This report is a new 2021 study providing an assessment of the emerging market for mobile apps which contribute to a positive digital workplace experience for employees & guests in commercial office spaces.

Workplace Experience Apps are fast becoming a key software tool in <u>future-proof</u> <u>commercial real estate</u>. In the Post-COVID era, with many occupiers exploring options for downsizing or moving to hybrid working, a growing number of landlords are eager to tap into the opportunity for a more digitized workplace experience.



# What Do You Need This Report?

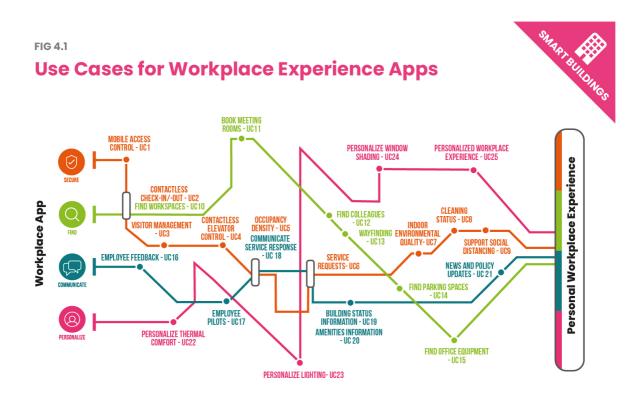
Discover why the Global Workplace Experience Apps market within Commercial Office Space is estimated at \$406 Million in 2020, rising to \$988 Million by 2025, growing at a rate of 19% CAGR.

The report focuses on building occupant-centric apps with a link to workplace infrastructure and therefore excludes solutions aimed exclusively at facilities management professionals and also those apps which are solely focused on employee communications, without any link to workplace infrastructure.

Understand why it is particularly noticeable that in the post-pandemic era, the health, safety, and security of building occupants has moved into a leading position accounting for the largest number of use cases for mobile apps.

Our analysis confirms that Europe is leading the market for workplace experience apps in the digital office sector. Combined with a higher number of deployments in the region, European startups have taken the lead in developing apps totally focused on human-centric occupant experiences.

The methodology employed to conduct this research was a combination of bottom-up and top-down analysis, including interviews with established incumbents and emerging market players and extrapolated analysis of the market specific to the commercial office sector. It builds on our work researching subjects such as <u>Occupancy Analytics and Location Based Services</u> and <u>The Internet of Things in Smart Commercial Buildings</u>.





WITHIN ITS 149 PAGES AND 35 CHARTS AND TABLES AND 4 SPREADSHEETS, THE REPORT FILTERS OUT ALL THE KEY FACTS AND DRAWS CONCLUSIONS,

# SO YOU CAN UNDERSTAND EXACTLY WHAT IS SHAPING THE FUTURE OF COMMERCIAL OFFICE SPACE.

Investment in workplace experience apps has moved beyond pilot projects as firms implement technology to support the return to the office and future working. In the last three years, we have identified 76 office building deployments which have been augmented with a workplace experience app.

The three main drivers for growth in workplace experience apps are the recent focus on hybrid working models and flexible working trends; the overall employee experience (EX) market and its link with performance, productivity, talent retention and reputation; and the renewed emphasis on healthy buildings, which are perceived by many occupants as a necessity to ensure their health and safety.

The report reviews M&A and funding rounds over the last six years until the end of May 2021 and these transactions are listed in spreadsheets that come with the report at no additional cost. Our research identified 37 Mergers and Acquisitions in the workplace experience app space between Jan 2016 and May 2021.

Starting at only USD \$2,250 (Single User License) this report provides valuable information to companies so they can improve their strategic planning exercises AND look at the potential for developing their business through merger, acquisition and alliance.

### Who Should Buy This Report?

This timely report will help all investors and stakeholders engaged in commercial real estate to understand this nascent, rapidly evolving market which has accelerated in the last two years, driven by new ways of working necessitated by the COVID-19 pandemic.

### **Table of Contents**

```
Preface
```

The Executive Summary

1.Introduction

Scope & Definitions

People

Place

Technology

2. The Global Market in Office Buildings

Market Overview

Global Market Size 2020 and Forecast to 2025

Breakdown of Geographic Regions (EMEA / North America / Asia)

- 3. Deployments in Office Buildings
- 4. Overview of Use Cases

•

Safety and Security

**Finding** 

Communication

Personalization

5. Apps and Platforms

Platform Focus

Workplace Experience

Tenant Engagement

Integrated Workplace Management Systems

**Building IoT Platforms** 

Coworking

Access Control and Visitor Management Systems

6. Drivers for Growth

**Hybrid Working** 

**Employee Experience** 

Healthy Buildings

7. Barriers to Growth

Landlord / Commercial Occupier Disconnect

App Fatigue

Privacy, Security and Trust

Diverse Range of Technologies, Vendors and Solutions

8. Competitive Landscape

Competitive Landscape by Region

9. M&A and Investments

Mergers & Acquisitions

Venture Capital and Private Equity Investments

Corporate Investments

## List of Charts & Figures

- Fig 1.1 Workplace Experience Apps, The Convergence of People, Place & Technology
- Fig 1.2 Hierarchy of Real Estate Needs
- Fig 2.1 Global Market Size and Development to 2025 (\$m)
- Fig 2.2 Workplace Experience Apps Market by Region 2020 2025 (\$m)
- Fig 2.3 EMEA Workplace Experience Apps Market 2020 2025 (\$m)
- Fig 2.4 North America Workplace Experience Apps Market 2020 2025 (\$m)
- Fig 2.5 Asia Pacific Workplace Experience Apps Market 2020 2025 (\$m)
- Fig 4.1 Use Cases for Workplace Experience Apps
- Fig 5.1 Five Platforms for Workplace Experience Apps
- Fig 5.2 Workplace Experience Platforms
- Fig 5.3 Tenant Engagement Platforms
- Fig 5.4 IWMS
- Fig 5.5 Building IoT
- Fig 5.6 Coworking
- Fig 5.7 Access Control & Visitor Management

4

- Fig 8.1 Competitive Landscape
- Fig 9.1 M&A 2016 to 2021
- Fig 9.2 VC and PE Funding 2016 to 2021
- A1 Workplace Experience Apps: Supplier Listing Spreadsheet
- A2 Deployments in Office Buildings Spreadsheet
- A3 Mergers & Acquisitions Jan 2016 May 2021 Spreadsheet
- A4 Venture Capital & Private Equity Funding Jan 2016 May 2021 Spreadsheet

### How to Order

The report is priced at \$2,250 USD for a Single User License, and ONLY \$2,500 USD for an Enterprise License. It is delivered as an electronic PDF download, via email.

To order, or if you require further information please contact; support@memoori.com / +46 8 501 64 177 / <a href="https://memoori.com/portfolio/the-global-market-for-workplace-experience-apps-2020-to-2025/">https://memoori.com/portfolio/the-global-market-for-workplace-experience-apps-2020-to-2025/</a>